

Cancellation Policy

Occasionally, the need may arise to postpone a tour due to weather, natural or unnatural disaster, or other unforeseen circumstances beyond our control. In these instances, our guidelines are as follows:

- 1) If the weather forecasts call for considerable precipitation during the tour duration and the chance of precipitation is 50% or greater, the tour will be deferred. This will occur no later than 48 hours prior to the tour commencement, but will likely occur several days in advance.
- 2) If a natural or unnatural disaster occurs at any point beyond the client signup and prior to or during the tour, the tour may be deferred or cancelled.
- 3) If a tour does not reach the minimum number of guests prior to 10 days before the tour commencement, the tour will be deferred.
- 4) If a tour is deferred, clients may choose to roll their reservation forward to a future tour for no additional charge, or cancel and receive a refund of their tour price, less a \$50 reservation/transaction fee.
- 5) If a tour is cancelled by CCT, clients will receive a full refund of their tour price.

If a client is unable or unwilling to proceed with a tour after making a reservation, the following policy will prevail:

- 1) If a client wants to cancel a reservation prior to two weeks before commencement of a tour, clients will receive a 60% refund of the tour price, or roll a reservation forward to another tour for a \$50 fee.
- 2) If a client wants to cancel a reservation within two weeks of the commencement of a tour, but greater than 48 hours from tour commencement, the client will be entitled to a 30% refund of the tour price, or roll a reservation forward to another CCT tour and receive a credit equal to 50% of the deferred tour price.
- 3) Within 48 hours of a tour commencement, no refunds are made due to client cancellation.

